

TERMS OF SERVICE

Effective Date: April 21, 2026 | AIEthos LLC

PLEASE READ THESE TERMS CAREFULLY. THEY CONTAIN A MANDATORY ARBITRATION PROVISION AND A CLASS ACTION WAIVER THAT REQUIRE THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, RATHER THAN JURY TRIALS OR CLASS ACTIONS.

Welcome to AIEthos LLC ("the Platform"). These Terms of Service ("Terms") govern your access to and use of the platform, services, and software provided by AIEthos LLC ("we," "us," or "our"). By creating an account or using the Platform, you agree to be bound by these Terms.

1. ACCEPTANCE & ELIGIBILITY

By accessing our auditing and scraping tools, you represent and warrant that you are at least 18 years of age and possess the legal authority to enter into this binding agreement. If you are using the Platform on behalf of an entity, you represent that you have the authority to bind that entity to these Terms.

2. THE SERVICE & "SEMANTIC TRUTH" DISCLAIMER

AIEthos LLC provides an auditing layer for generative AI. You acknowledge and agree to the following:

- **PROBABILISTIC NATURE:** Audit results are generated using third-party Large Language Models (LLMs). These models are probabilistic and may produce errors.
- **NO GUARANTEE OF ACCURACY:** WHILE WE PROVIDE A "CITATION CONFIDENCE SCORE," WE DO NOT GUARANTEE THE ABSOLUTE VERACITY OR ACCURACY OF ANY AUDIT REPORT.
- **HALLUCINATION RISK:** WE ARE NOT LIABLE FOR "HALLUCINATIONS" OR FACTUAL ERRORS ORIGINATING FROM UNDERLYING THIRD-PARTY NEURAL NETWORKS (OPENAI, ANTHROPIC, GOOGLE, ETC.).

3. SERVICE TIERS & BILLING

We offer tiered access to our services. All paid transactions are managed via Stripe.

- **Free Audit Tier:** No payment information is required or processed for free audits.
- **Standard Audit (One-Time):** Billed as a one-time charge. **ALL ONE-TIME PURCHASES ARE NON-REFUNDABLE.**
- **Subscription Plans:** Monthly charges are billed in advance.
 - **No Contract:** There are no long-term commitments.
 - **Cancellation:** You may cancel at any time. You will retain access to the paid features until the end of your current monthly billing period.
 - **No Refunds:** We do not offer refunds for monthly subscription charges once billed.

4. BETA SERVICES WARNING

Specific features, including the **Competitor Citation Map** and **Semantic Patch Gen** tools, are currently in "Beta."

BETA SERVICES ARE EXPERIMENTAL AND PROVIDED "AS-IS." THEY MAY CONTAIN ERRORS OR EXPERIENCE INTERRUPTIONS. USE OF THESE TOOLS IS AT YOUR SOLE RISK.

5. NO PROFESSIONAL ADVICE

THE PLATFORM IS FOR INFORMATIONAL AND AUDITING PURPOSES ONLY. IT IS NOT A SUBSTITUTE FOR LEGAL, FINANCIAL, OR TECHNICAL PROFESSIONAL ADVICE. RELIANCE ON ANY INFORMATION PROVIDED BY THE PLATFORM IS SOLELY AT YOUR OWN RISK.

6. PROHIBITED CONDUCT & SCRAPING ETHICS

In accordance with IEEE 7000-series standards, users agree to the following restrictions:

- **Compliance:** You shall not use the tool to scrape websites in violation of their robots.txt, Terms of Service, or applicable copyright laws.
- **Security:** You may not attempt to reverse-engineer our "Citation Confidence" algorithms or "Audit Engine" code.
- **Privacy:** You are prohibited from intentionally scraping Personally Identifiable Information (PII) using our infrastructure.

7. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless AIETHOS LLC and its officers, directors, and employees from and against any and all claims, liabilities, damages, losses, or expenses (including reasonable attorneys' fees) arising out of or in any way connected with: (a) your access to or use of the Platform; (b) your violation of these Terms; or (c) your violation of any third-party right, including any intellectual property or privacy right via your use of our scraping tools.

8. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, AIETHOS LLC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, WHETHER INCURRED DIRECTLY OR INDIRECTLY, OR ANY LOSS OF DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM (I) YOUR USE OF THE PLATFORM; (II) ANY ERRORS OR HALLUCINATIONS IN AI OUTPUTS; OR (III) UNAUTHORIZED ACCESS TO YOUR DATA.

9. MANDATORY ARBITRATION & CLASS ACTION WAIVER

Governing Law: These Terms are governed by the laws of the State of California.

Arbitration: Any dispute arising out of or relating to these Terms shall be settled by binding arbitration in San Francisco, California, administered by JAMS. The parties waive their right to go to court and have a trial by jury.

Class Action Waiver: YOU AGREE THAT ANY CLAIMS WILL BE BROUGHT IN AN INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.

10. TERMINATION

We reserve the right to suspend or terminate your access to the Platform at our sole discretion, without notice, for conduct that we believe violates these Terms, is harmful to other users, or creates legal exposure for AIEthos LLC.

11. INTELLECTUAL PROPERTY

You retain ownership of the data you submit. You grant AIEthos LLC a non-exclusive, world-wide, royalty-free license to process said data for the purpose of generating reports. AIEthos LLC retains all rights, title, and interest in and to the Platform, including the "Audit Engine" and all related proprietary algorithms.